



Welcome to Advantage Point Behavioral!

We look forward to helping you improve outcomes for your upcoming procedure, through a telehealth consultation. Please read the following instructions to register yourself and schedule your appointment.

PLEASE COMPLETE ALL SECTIONS IN ONE SITTING. Although some patients may finish sooner, we recommend allowing 30-60 minutes to complete. After registering, we will check your insurance benefits for mental health coverage and determine your out-of-pocket expense. There is no cost to complete the patient registration, and we will verify due amount prior to the appointment time. If you have questions, please call us at 877-583-5633 to speak with a patient coordinator.

1. Registration

Please visit <https://advantagepointbehavioral.com/get-started/> to get started with patient registration. Fill in the demographics and insurance information and then submit. **Choosing the correct surgical procedure is very important.** If you are not sure which selection is correct, contact your referring physician, or call us at 877-583-5633 for help.

2. Assessment

After you register, you will be directed to an online assessment. Answer all questions as accurately as possible and make sure to answer all required questions before submitting. We recommend doing the assessment in one sitting on a desktop or laptop computer. You may also use your smartphone if it is webcam enabled.

3. Schedule

The next step is to schedule your online clinical interview. You can search for available slots with the calendar and you will be matched with a therapist who is licensed in your state.

4. Insurance Benefits Verification

Within 24 hours, you will receive an email notification of your insurance coverage, and what amount (if any), that you owe. Contact us right away at billing@advantagepointbehavioral.com or 877-583-5633 to discuss any questions related to your due amount.

5. Online Clinical Interview

With appointment confirmation, you will receive instructions for your interview, including the link you must click at the time of your appointment; this link will also be sent via SMS text, an hour before your scheduled appointment.

Please note that no one will call you at the appointment time. Plan to be somewhere with strong internet connectivity (WiFi) and access to a phone, tablet, laptop or desktop with a video camera enabled. You will receive a secure link to connect to your assigned therapist via a HIPAA-compliant audio-video channel.

If you have any questions or need assistance with the process, please call us at 877-583-5633.